⚠ Safety Instructions for Compromised or Sparking Batteries/Vapes

The following instructions have been provided by a Dangerous Goods Safety Advisor. In the event of a compromised or sparking battery/vape, Retailers to follow these safety instructions to ensure the safety of individuals and property:

1. **Isolate and Store in Water**:

a. Place the compromised or sparking battery/vape immediately outside, away from any flammable materials or structures.

b. Submerge the battery/vape fully in a container filled with cold water.

c. Ensure that the container is kept at least two meters away from any building wall, feature, or vehicle.

2. **Maintain for 28 Days**:

a. Leave the compromised or sparking battery/vape submerged in water for a minimum of 28 days.

b. Do not attempt to remove or inspect the device during this period.

3. **Contact Recover**:

a. Notify Recover immediately of the situation using the contact information provided.

b. Share all relevant details regarding the compromised or sparking battery/vape, including its location and any observed hazards.

4. **Monitor the Situation**:

a. Regularly check the container to ensure the water level remains sufficient to keep the battery/vape fully submerged.

b. Do not open the container or handle the device until the 28-day period has elapsed or until instructed by Recover.

5. **Escalation and Emergency**:

a. If the situation escalates or becomes dangerous, and there is an immediate risk to life or property, call emergency services by dialing 999.

It is crucial to prioritize safety when dealing with compromised or sparking batteries/vapes. Following these instructions will help minimize potential risks and ensure a safe and responsible response to such incidents.