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Conditions of Use for Lithium-ion Battery Recycling Service

Recover's Lithium-ion battery recycling service is designed to ensure safe and environmentally responsible recycling. Users of the this service must adhere to the following guidelines:

Do Not Include the Following in the Bins provided:

- Damaged/Compromised Lithium-ion batterys.
- Lithium-ion battery with exposed terminals.
- Any other WEEE Stream.

If any prohibited items are discovered within the bin, the collection may be refused, or a contamination charge may be applied.

Receiving and Storage:

Your Bin will be supplied sealed and undamaged. Any damage identified during the collection process may result in additional charges if not previously reported. Store the bin contents on-site in a dry, covered area. Use the seals to secure your container for return transit.

Lithium-ion batteries should be stored in the bins, following the storage instructions provided to you by Recover.

If water is found within the bin during collection, the collection may be refused, or further contamination charges may be applied.

Environmental Compliance:

Upon delivery, you will receive a blank consignment note that must be completed before the collection. Detailed instructions on how to fill out the consignment note will be provided.

Collection and Processing:

All collections will be carried out by authorized Recover vehicles or approved contractors, holding the necessary Waste Carriers Licenses (WCL). Recover WCL is CBDU381534. The collected vapes will be transported to our fully permitted and licensed recycling partners for processing.

Consignment Note and Reporting:

Upon receipt of your goods at Recover's premises, they will be weighed, and the consignment note will be completed. Copies of the completed consignment note will be sent to the waste producers.